

**VINAYAKA MISSION'S RESEARCH FOUNDATIONS, SALEM**  
**(Deemed to be University)**  
**B.Sc. (NURSING) DEGREE EXAMINATION – February 2021**  
**Fourth Year**

**MANAGEMENT OF NURSING SERVICES AND EDUCATION**

Time: Three hours

Maximum: 75 marks

**SECTION – A**

I. Answer **All** Questions. Each answer in one or two sentences: (15 x 1 = 15)

1. List out four objectives of supervision.
2. Write four characteristics of a professional nurse.
3. Define inventory control.
4. Define collective bargaining.
5. What is primary nursing?
6. List four characteristics of planning.
7. Define continuing education.
8. Write about code of ethics.
9. List four purposes of job delegation.
10. Define check list.
11. Write the techniques of communication.
12. Define triage.
13. Write any four uses of records.
14. Name any two theories of motivation.
15. Define staffing.

**SECTION – B**

II. Write short notes on any **SIX** of the following: (6 x 5 = 30)

16. Job description.
17. Group dynamics.
18. Principles of supervision.
19. Nursing audit.
20. In service education.
21. Quality assurance model.
22. Cost benefit analysis.
23. Performance appraisal.

**SECTION – C**

III. Answer any **THREE** of the following: (3x10 =30)

24. Explain the steps in staff recruitment process.
25. Define leadership and explain the various types of leadership styles.
26. Explain the role and functions of nurse administrator in bud jetting.
27. Explain the principles of management applied in nursing service.